

Tailored to your needs

Our training features personal testimony from migrants and focuses on localised actions, translating learning into actionable change in the workplace.

With a blend of core and modular content, the course can be tailored to meet the needs of each cohort.

We offer half-day, full-day and two-day training.

Our training is best delivered face-to-face in groups of eight to fifteen. However, we may be able to accommodate alternative arrangements upon enquiry.

Pricing:

NO. OF DAYS	HOURS	COST*
Full Day	7 hrs	£ 1,265
Half Day	3 hrs	£ 849
Two Day	14 hrs	£ 2,530

*Costs are subject to change and annual inflationary increases apply from April each year.

We can source an appropriate venue at an additional cost.



Get in touch

For any enquiries or to request a course catalogue please call/email:

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action
FOUNDATION

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FOUNDATION

Cultural Competency Training

*Do people from other
countries use your organisation?*

*Do your staff always
know what to do?*



**Debunk the jargon
Bust the myths
Learn how to make your services accessible to all**

www.actionfoundation.org.uk

Who We Are

Action Foundation is an award-winning charity that supports asylum seekers, refugees and migrants in the North East. We provide Housing, English Language, Casework and Young People's support directly to migrants. Since 2022 we have been delivering training sessions to a range of organisations including local authorities, charities, and community projects.

“ This training delivered by Action Foundation has been excellent with very positive feedback from participants. The training is well delivered, informative and powerful. Those who have completed the training have a better understanding of asylum seekers and refugees and are better equipped to support migrant communities. The inclusion of lived experience in the training is invaluable. I can't thank Action Foundation enough for delivering this informative training in a professional and engaging manner. ”

Sunderland City Council



Image courtesy of Unsplash

Meet our Trainers



Duncan McAuley

Duncan has led Action Foundation since 2021, pioneering new services and developing this training for partners.

Before this, he worked in community development and led refugee and migration programmes for a Local Authority.

An accomplished public speaker and trainer, he piloted this course with Local Authorities in response to the Ukrainian crisis and since 2022 has worked with both front-line staff and executives to inform and shape their practice.



John Grummitt

John has lived and worked in eight countries and visited nearly 80, developing a deep passion for cultural

interactions. Qualified as a teacher of English to speakers of other languages since 1997, John has taught overseas for over 20 years and now teaches online while also running cultural competency workshops.

John says:

“Cultural competency isn't an optional extra for organisations who serve people from multiple cultures. It's an absolute essential. Cultural competency enables multicultural teams to thrive and utilise a much broader set of skills to meet the needs of those who use their services while also mitigating conflict that can harm teams and individuals.”

Testimonials

“ It was all beneficial and useful for my role. Facilitators were very informative regarding all aspects. ”

Stockton Borough Council

“ Very useful training. It was well presented, and the coach was very knowledgeable, concise and clear in his presentation. ”

Durham County Council

“ An excellent first level introduction to the subject and thought provoking. Having someone such as Uliana was very powerful and key to the whole session. ”

Sunderland City Council

“ It was a really valuable session with great interactive dialogue between the different organisations represented and plenty of practical insights to take away. ”

St Chad's Community Project Gateshead