

Our Purpose: Action Foundation supports and empowers people seeking asylum, refugees and migrants in the North East to overcome immediate barriers, integrate with the community, and build skills for the future.

Strategic Priorities



Deliver new and existing services which empower and meet identified needs of our clients.



Identify and invest in partnerships to drive collaboration and innovation within and outside the refugee sector.



Develop our internal capacity and capability to deliver and grow high quality, effective services.



Build our sustainability and readiness to respond to a changing environment.

Strategic Goals

Consolidate, maintain and grow our current provision.

Identify, resource and deliver new provision.

Develop our awareness, quality, client engagement and signposting.

Refugee Sector

Identify and build partnerships with organisations that have:

- shared values
- a complementary offer (i.e. synergy)

Other Sectors

Identify and build partnerships with organisations that have:

- specialist skills & experience
- shared values
- a complementary offer (i.e. synergy)

Invest in our staff and volunteers.

Develop our culture.

Improve our infrastructure.

Increase the value of our commissioned contracts.

Explore Social Enterprise.

Explore delivery of training to other sectors.

Increase our awareness of the external environment.

Equity, Diversity, Inclusion

Client Engagement & Lived Experience

Our Values - Compassion, Courage, Inclusion, Integrity